# **Advanced Emergency Medical Technician**

## Joan Helperman

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## **SUMMARY OF QUALIFICATIONS**

- Experience performing patient assessment, airway management, and applying preparatory aspects of emergency care
- Experience managing medical, behavioral, and trauma patients and adapting principles to pediatric cases
- Critical thinker, problem solver, and decision maker
- Active and collaborative team player
- Detail-oriented; ensures accuracy and precision in work
- Effective time management, organization, multitasking, and prioritization skills
- Strong work ethic; responsible and reliable

#### **EDUCATION**

**Northeast Wisconsin Technical College**, Green Bay, WI Advanced Emergency Medical Technician, Technical Diploma Emergency Medical Technician, Technical Diploma

May 2024 December 2023

#### **EXPERIENCE**

## **Emergency Medical Technician Intern**

Bellin, Green Bay, WI

January 2024 – Present

- Provide basic life support care to the sick and injured and safely transport patients of all ages to a medical facility for additional care
- Assist the paramedic in providing advanced level care within their scope of practice and training as directed

## **Personal Care Worker**

December 2023 – Present

Bay Area Medical Center, Green Bay, WI

- Perform the duties on the Plan of Care
  - Assist with daily living activities including grooming, bathing, dressing, hygiene, and ambulation
  - Complete light housekeeping such as laundry, dusting, and sweeping
  - Provide quality companionship through conversation and activities
  - Provide emotional support through empathy and comfort
  - Give regular medication reminders
  - Prepare meals
  - Monitor and report any changes in health to the supervising RN
  - Establish and maintain professional relationships with staff, co-workers, patient, and family

### **Team Member**

March 2021 – December 2023

McDonald's, Green Bay, WI

- Provided excellent customer service when taking orders in store and through the drive thru
- Accurately punched in orders and processed customer bills
- Performed cleaning duties, such as sweeping, mopping, wiping down equipment, and cleaning bathrooms
- Worked collaboratively with other team members to ensure customer satisfaction