

**Xai Ber Bandit**  
Green Bay, WI 54301  
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## SUMMARY OF QUALIFICATIONS

- 4+ years of supervising experience
- Communicate positively and professionally with customers in person and over the phone
- Demonstrate professionalism in management of time, stress, and change
- Use of effective techniques in resolving customer complaints and problems
- Solves problems independently and in a team environment
- Apply organizational skills to prioritize and manage workflow and plan events/meetings

## EDUCATION

**Northeast Wisconsin Technical College**, Green Bay, WI December 2024  
*Associate Degree, Cybersecurity*

- Related Coursework: IT, Cybersecurity, Mathematical Reasoning, Network Essentials, English Composition, Hardware, Linux, Cisco, Microsoft Server, Cyber Forensics, Ethical Hacking

## EXPERIENCE

**Cybersecurity Manager Intern** November 2023 – Present  
*Farmers Insurance*, Green Bay, WI

- Supervise assigned personnel
- Direct technical training and career development of personnel
- Maintain a system to track progress of personnel in completion of training and education programs tailored to their career development needs
- Stay up-to-date with the latest threats, vulnerabilities, and industry trends related to the organization's security tools and technologies

### **Cybersecurity Operations Intern**

*Boeing*, Green Bay, WI May 2023 – November 2023

- Involved in the implementation of new security solutions, conducting security awareness training, and assisting in the design and implementation of security controls
- Monitored security events and alerts generated by security tools, investigating and analyzing them to determine their impact and potential threats
- Evaluated and recommended improvements to existing security tool configurations and rulesets to enhance the organization's security posture

### **Shift Leader**

*McDonald's*, Hobart, WI August 2021 – May 2023

- Supervised a crew of 6 people by creating daily responsibility charts and scheduling
- Handled complaints and comments
- Configured end of night paperwork
- Balanced cash registers
- Made daily bank deposits

## COMMUNITY SERVICE

Volunteer, Paul's Pantry, Green Bay, WI March 2022 - Present