

Medical Assistant Technical Standards

Students enrolled in NWTC Medical Assistant program should be able to meet the established technical standards identified below with or without reasonable accommodation(s). The technical standards for the Medical Assistant program are representative of those found in the Medical Assistant profession.

Area	Functions (not inclusive) with or without reasonable accommodations
Physical Skills	Bend, stretch, twist, reach with your body above shoulders, below waist,
	and in front
	Transfer and position patients applying principles of safe body mechanics
	 Provide direct patient daily cares (feeding, bathing, etc.)
	Manipulate, assemble, and move equipment
	Document patient condition
	Maintain physical activity for several hours
Sensory Skills	 Detect differences in body and environmental odors
	 Understand and respond to patient requests and needs
	Detect environmental hazards
	Detect warning signals on equipment displays
	• Detect subtle changes or differences (e.g. pulse, rash, temperature)
Communication Skills	Speak, read, and write English
	Listen and comprehend spoken and written English
	Collaborate with others
	Respond to others in an accepting and respectful manner
Critical Thinking Skills	Apply knowledge and skills learned in the classroom to a clinical setting
	Comprehend and follow instructions
	 Follow processes from start to finish; sequence information
	Adapt decisions based on new information
	Maintain focus in an environment with distractions
	Making safe judgements
Professionalism	Establish a professional working relationship with the health care team,
	peers, instructors, patients, and families
	Demonstrate positive interpersonal skills
	Demonstrate impulse control and professional level of maturity
	Maintain appropriate boundaries in relationships with patients and peers
	Handle demanding and stressful situations
	Maintain confidential health care information (including by refraining from
	posting any confidential patient information on social media)
Safety	Wear personal protective equipment for safe practices (gloves, masks,
	eyewear, gown)
	Tolerate heat and humidity
	 Work in an environment that may contain common allergens Adhere to safety/emergency protocols
	 Adhere to safety/emergency protocols Recognize and respond to hazardous conditions
	Carefully handle supplies and equipment throughout the course

______ I have read the Technical Standards specific to a student in the Medical Assistant program. (Initials of student and parent or guardian if student under 18.)

The Americans with Disabilities Act of 1990 (42 U.S.C. § 12101, et. Seq.) and Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. § 794) prohibits discrimination of persons because of her or his disability. In keeping with these laws, colleges of the Wisconsin Technical College System make every effort to insure a quality education for students. The purpose of completing the Medical Assistant Technical Standards is to ensure that students acknowledge that they have been provided information on the technical standards required of a student in the Medical Assistant program. And to assure all students can meet the technical standards requirements of this program.

I understand I must contact the NWTC Disability Services office for information concerning accommodations or special services and/or career evaluation.

(Initials of student and parent or guardian if student under 18.)

Services for learners with disabilities at all campuses are coordinated through the Disability Services office on the Green Bay campus. To obtain information concerning accommodations or special services, call (920) 498-6904 or (800) 442-NWTC, extension 6904 or email to <u>disability.services@nwtc.edu</u>. Counselors/Advisors at the Sturgeon Bay or Marinette campuses and staff at the Regional Learning Centers can also arrange services at the Green Bay office. *NWTC reserves the right to request additional information which may include a medical examination*. For more information related to the reasonable accommodation process, please visit: <u>https://www.nwtc.edu/student-experience/disability-services</u>.

Student/Parent or Guardian initials and signature confirms the student has read and understands the *Technical Standards* specific to a student in the Medical Assistant program and how to access the Disability Services office in the event accommodations are needed at this time.

Student Signature	Date
Student - Print Name	Student ID
Parent or Guardian Signature (if student under 18 years of age)	Date