

## Multi-Factor Authentication (MFA) and Duo Security

### Did you know?

Scammers and cybercriminals are motivated by money, using opportunistic techniques to "cash-in" at your or your employer's expense. That could mean stealing your paycheck by changing your direct deposit, stealing your SSN and opening fraudulent bank and credit accounts or scamming your colleagues, customers and other contacts by accessing your work email.

Studies show that the easiest way for a scammer to gain access to sensitive data is by stealing or guessing your password. Compromised credentials due to weak or stolen passwords are the #1 source of unauthorized access and data breaches. Our customers count on us to safeguard their data. Therefore, NWTC has joined the UW System and other WI Technical Colleges by requiring Multi-Factor Authentication.

### What is Multi-Factor Authentication and Duo Security?

Multi-Factor Authentication (MFA), also known as Two-Factor Authentication (2FA) is an additional layer of protection used to prevent unauthorized access to online accounts and sensitive data. It combines your password (something you know) with a second factor, like your mobile phone (something you have). In the event that your password is stolen, MFA will help prevent cybercriminals from accessing your accounts and data.

### How does MFA work?

When logging into an MFA-protected system, you will be required to acknowledge a phone call or app notification sent to your mobile device after successfully entering your username and password.



### What systems require MFA?

- Off-site (off-campus) access to the following systems
  - **Office 365** (Outlook/Email, SharePoint/Hub, OneDrive)
  - **Off Campus Software** (VMware/Virtual Desktops)
- On-site (on-campus) AND off-site (off-campus) access to **PeopleSoft (Campus, HR, Finance)**

[Click here to get started.](#)

### Where can I find more information?

More information about Duo Security and MFA, including how-to guides and FAQ can be found on the NWTC website – <https://www.nwtc.edu/mfa>.