

Duo for Global Protect VPN

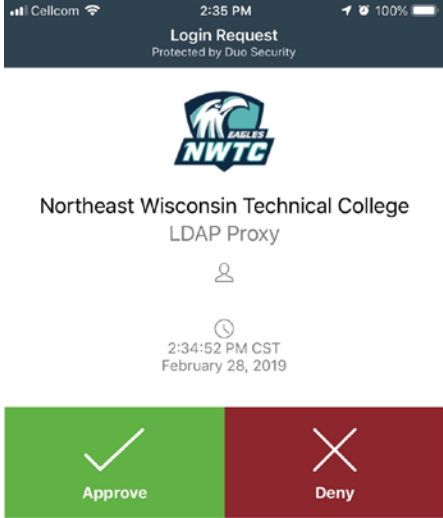

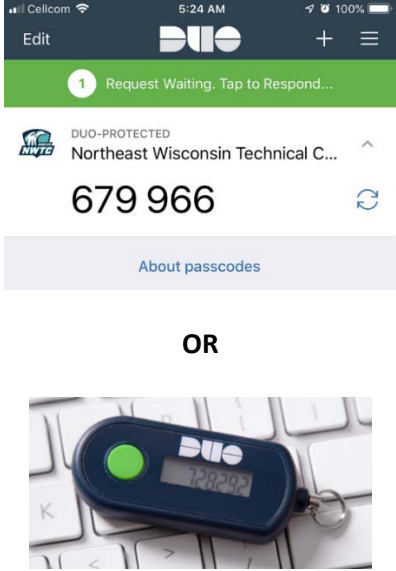


Before you begin, you will need to have a valid NWTC ID # and password. Enrollment in Duo is required for accessing Global Protect VPN. New employees, see the “Getting Started” guide on the [NWTC website](#) to enroll with Duo Security.

Duo for Global Protect uses Append Mode.

What is Append Mode and how does it work with Global Protect?

Append mode is for systems where there is no button to send a push or text box to enter a Duo passcode (no Duo Prompt). When logging into Global Protect, use the following patterns along with your password.

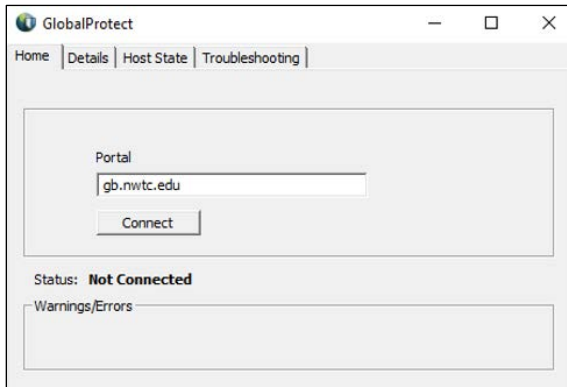
Option #1 Push Notification to your mobile device.	Option #3 Have Duo call your phone number.	Option #2 Six-digit passcode found in your Duo Mobile App or Security Key.
		
Example pattern: LoginPassword,push1	Example pattern: LoginPassword,phone1	Example pattern: LoginPassword,123456

Remember to add a comma between your password and option.

Entering your password without one of the three patterns instructs Duo to automatically use your default device. For more information about setting up a default device (**recommended**), refer to the “Default Device” section of our Getting Started guide located [here](#).

Global Protect Login Example

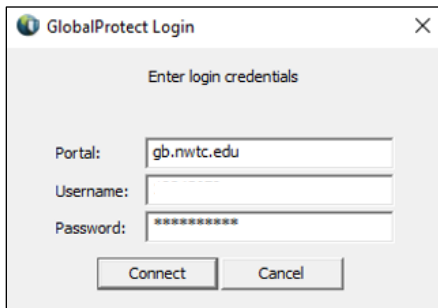
1. Open a the Global Protect application.



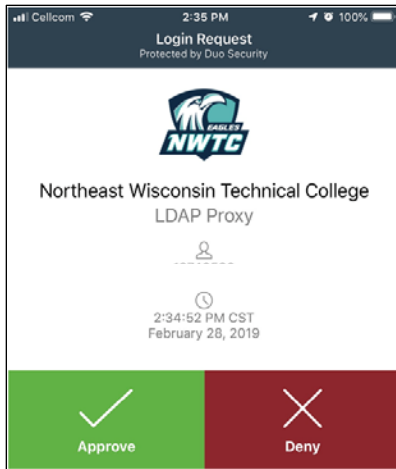
2. Click Connect
When prompted, enter your NWTC ID number in the Username field.
3. In the Password field, enter your NWTC password followed by **“,push1”**.

Tk3iMw2S#rA,push1

A diagram showing the password "Tk3iMw2S#rA,push1" split into two parts. The first part, "Tk3iMw2S#rA", is labeled "Password" and the second part, ",push1", is labeled "Duo Action".



4. A push notification has been sent to your mobile device. To complete the login process, tap Approve.



5. This completes the Global Protect login process.

For assistance, see the [MFA page](#) on the NWTC website or contact the Help Desk at 920-498-6800 or email help.desk@nwtc.edu.