

Leadership Certificate

Certificate Number 90-196-3

Description:

The Leadership Certificate is designed for people who wish to acquire and improve their skills in examining organizational behavior, development, and culture. The concepts of personal leadership, continuous improvement, and organizational development will be explored.

These three-credit courses apply toward the 66 credits necessary to earn the Leadership Development associate degree. The courses are offered in alternative delivery formats.

Certificate Completers Will be Able to:

- Assess their personal styles and skills.
- Demonstrate leadership via employee development.
- Apply employee coaching techniques.
- Analyze the elements, principles, and relationships regarding personal leadership development.
- Summarize the elements, principles, and relationships in organizational development.

Curriculum

CATALOG #	DESCRIPTION	CREDITS
10-196-190 <i>Offered in:</i> <i>Fall 2008</i> <i>Spring 2009</i>	Leadership Development... leadership effectiveness and organization requirements, individual and group motivation strategies, mission and goals, ethical behavior, leadership style and adaptation, impacts of power, employee development, coaching, managing change, and conflict resolution.	3
10-196-192 <i>Offered in:</i> <i>Fall 2008</i> <i>Spring 2009</i>	Managing-Quality... developing a personal philosophy of quality, identifying all stakeholder relationships, meeting/exceeding customer expectations, managing a quality improvement project, measuring effectiveness, lean thinking, six sigma, and systems thinking.	3
10-196-168 <i>Offered in:</i> <i>Fall 2008</i> <i>Spring 2009</i>	Organizational Development... develop more effective organizations through diagnosis, planning, interventions, and improvement via continuous learning about structure, processes, resources, culture, and change in a global environment.	3
<i>Certificate Total</i>		9

For more information, please contact: The Business & Information Technology Division, (920) 498-5435 or (800) 422-NWTC, extension 5435, or contact Donna Meves, Flexible Learning Manager, (920) 498-6872 or (920) 498-5431, donna.meves@nwtc.edu