

# Casino Management: Security & Surveillance Certificate

Certificate Number 90-504-2

## Description:

The Casino Management: Security & Surveillance Certificate prepares students to learn and understand basic gaming principles, gaming regulations, protection and surveillance operations.

## Requirements for Certificate Entry:

High school diploma or equivalent; good writing and communication skills; strong organizational skills.

## Certificate Completers Will be Able to:

Ensure gaming operations are adhered to, followed and reported; apply legal and ethical principles to personal and professional behaviors; observe and report breaches of security and gaming operations to proper personnel; understand basic games and room operations.

## Curriculum

CATALOG #	DESCRIPTION	CREDITS
10-504-124 <i>Offered in: Fall 2008</i>	<b>Gaming Protection...</b> Basic gaming sheets, slots and table games, observe suspicious activity and breaches of policy procedure.	3
10-109-187 <i>Offered in: Fall 2008</i>	<b>Intro to Casino Operations...</b> management techniques used in gaming. Emphasis on casino organization, staffing, labor/management relations both for the mid-level casino supervisor and the casino executive.	3
10-504-131 <i>Offered in: Summer 2008 Fall 2008 Spring 2009</i>	<b>Professional Communication...</b> process of criminal justice interviewing using basic skills model; use of nonverbal and verbal communication; security admissible confessions that preserve individual's constitutional rights; ethics in criminal justice interviewing.	3
10-504-118 <i>Offered in: Fall 2008 Spring 2009</i>	<b>Protective Services-Tech Reporting...</b> rationale and methods of law enforcement reporting, principles of effective report writing, organizing reports, writing operational law enforcement reports based on case studies. (Prerequisite: 10-801-136, English Comp 1 or 10-801-175, English Comp 1)	3
10-504-125 <i>Offered in: Spring 2009</i>	<b>Surveillance Operations...</b> Basic understanding of camera systems and operations, policy and procedures for the various geographical areas of the casino and observation techniques.	3

*Certificate Total*    **15**

**For more information, please contact:** The Community & Regional Learning Services Division, (920) 498-5573, or (800) 422-NWTC, extension 5573, or contact Donna Meves, Flexible Learning Manager, (920) 498-6872, or (920) 498-5431, donna.meves@nwtc.edu